



Parker Hannifin Corporation
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November 21, 2012

Statement to Customers Regarding Conflict Minerals Certification

Dear Customer,

We have received your inquiry regarding Conflict Minerals Certification in response to the recently adopted provision under the Dodd-Frank Act. The requirement is a daunting task for all multinational organizations with complex supply chains. We, as an organization, are in the process of developing a supply chain protocol to begin the process of collecting data from our suppliers on the source of the four conflict minerals in our products. We expect our suppliers will struggle with providing information around this requirement and that there will be an extended implementation period. We will continue to make reasonable efforts to collect the information necessary and will make appropriate disclosures in accordance with the requirement.

In the interim, in response to your specific conformance or declaration of conformance requests, unless we have the information from our suppliers, we will respond with an "unknown", "uncertain" or "no" at this time.

Regards,

A handwritten signature in black ink, appearing to read "Ken Turner".

Ken Turner
Division Supply Chain Manager